**Keith S. Mower**

# Professional Summary:

A results-driven information technology specialist with over 24 years of experience in network design, system design, project costing and project management skills delivering solutions to fit any business need. In addition this professional has in-depth hands on experience in computer technology sales, analysis, implementation, optimization, troubleshooting and documentation of networks and how they reflect business needs.

# Technical Summary:

**Systems:**

* Windows 2012 Server, 2008 Server, 2003 Server, 2000 Server.
* Windows 10, Windows 8, Windows 7, Windows Vista and Windows XP.
* Setup and configuration of Exchange Server, SQL Server, SharePoint Server, Terminal Server and many others in the Microsoft family of Application Servers.
* HP-UX
* IBM AIX
* Novell Netware X
* Apple Server and OS X
* (ERP) and (EMR) Setup and maintenance

**Hardware:**

Designs and builds Intel based servers and desktops. Firewall and VPN solutions such as Watchguard and SonicWall. HP LaserJet technician, SA6763.

**Network:**

DNS, DHCP, SMTP, SNMP, TCP/IP, IPX-SPX, WINS, APPLETALK, VPN, FTP, PPTP and in addition designs MPLS networks using BGP and OSPF.

# Work Experience: 8/2015 to Present

**Bolsan Company, Inc.**

**Network Engineer / Administrator**

**Eighty-Four, Pennsylvania**

* Design and purchase all network related hardware and software to meet ongoing business needs.
* Facilitate with vendors any changes to circuits that provide voice and data services to the facility.
* Assisted the president in the creation of an ERP system using Sage 50.
* Remotely manage the network with a Microsoft 2011 Small Business Server and 17 workstations.
* Design periodic upgrades and updates to existing environment while consulting with the president of the company on new technologies and security challenges.

**IBERDROLA 5/2015 to 8/2015**

**Central Maine Power Company**

**Conversion Specialist (3 Month Contract)**

**All of Maine**

* Traveled throughout Maine to replace Windows XP workstations with Windows 7 Professional workstations.
* Installed and configured all corporate applications to department specifications.
* Completed US Critical Infrastructure Security Training.

**Southern Maine Health Care 5/2014 to 5/2015**

**Tier III Technical Support (3 Month Contract)(Extended)**

**Biddeford, Kennebunk, Saco, Sanford and Waterboro, Maine**

* Administrator level control of Active Directory and Exchange Server.
* Image Windows 7 computers to replace Windows XP (migration).
* Troubleshoot HW such as computers, tablets, phones and networks.
* Troubleshoot SW such as eCW, Meditech, Office, Windows XP/7/8.
* Track request for service tickets using Footprints.
* Requested as a contractor to act as technical project lead for a new walk-in clinic being setup in Waterboro, Maine.
* Requested as a contractor to act as project lead to oversee the successful roll out of Windows 7 workstations in three different facilities involving over 600 installations in Kennebunk, Sanford and Waterboro.
* The manager of IT allowed the contractor to hand pick and hire an assistant.
* Merging Maine Medical Center in Portland, Southern Maine Medical Center in Biddeford and Goodall Hospital in Sanford into one cohesive unit under Southern Maine Health Care.

**Time Warner Cable 3/2014 to 4/2014**

**Conversion Specialist (1 Month Contract)**

**All of Maine**

* Emergency rollout of Panasonic Toughbook’s to both field and maintenance technicians. 226 laptops had to be converted within a six week time period.
* Imaging of Windows XP laptops with Windows 7 and doing required updating and testing to ensure a reliable turnover into the field.
* Took parts from laptops which were unusable to repair others that could be utilized in the field.

**PepsiCo 1/2014 to 3/2014**

**Conversion Specialist (3 Month Contract)**

**All of Maine**

* Contracted to convert Windows XP workstations and laptops to Windows 7 without disrupting daily activity.

**Wasco Products, Inc. 1/2013 to 1/2014**

**Project Management / Network Engineer**

**Reno, Nevada**

* Requested by the Director of Information Technology to design a Wide Area Network that would connect the new remote location with the existing main location in Wells, Maine.
* After the design was documented, proposed and approved we traveled to Reno, Nevada to install a Windows 2008 Server, 8 Windows 7 workstations and a complete warehouse wireless network in the new location which would communicate over a single SonicWall VPN link back to a Windows 2008 Terminal Server hosting the ERP in Wells, Maine.

**Level(3) Communications 7/2011 to 1/2013**

**Technical Design Engineer (12 Month Contract)(Extended)**

**Broomfield, Colorado**

* A team of four network engineers were assembled to mitigate loss of business due to misconfigurations of LAN’s and WAN’s by the account representatives, sales and provisioning divisions of the company.
* Acted as project administrators to identify problem areas within the divisions. Once the problem areas were identified we were required to bring these issues forward in weekly meetings with the Director of Solutions Architecture.

**Wasco Products, Inc. 9/2009 to 6/2011**

**Project Management / Network Engineer**

**Wells, Maine**

Wasco Product’s network infrastructure had been neglected for a period that extended over 10 years. The Director of Information Technology requested assistance in upgrading the environment without disrupting the existing staff of over 100 users.

* The director requested that a project timeline and associated costs be compiled into a proposal which could be submitted to the chief financial officer for consideration and approval.
* Upgrade the current server and client environment in place.
* Design a completely new network infrastructure in a facility 15 miles away and move the upgraded server and client environment into it without any downtime to the business.
* 6 Windows 2003 and 2008 servers, 2 data network cabinets, VOIP network cabinet and all client computers are now in their new location.
* Designed a VPN infrastructure for which all employees could connect to the office from anywhere in the world and act as if they were in the office in Wells, Maine.